



*Rep. Rick Larsen*  
WASHINGTON'S SECOND CONGRESSIONAL DISTRICT

# VA MISSION ACT

The VA MISSION Act will strengthen VA's ability to deliver high quality care by expanding Veterans' health care options. The VA MISSION Act became law on June 6, 2019.

## Who is Eligible for community care under the new criteria?

- Veterans needing a service not available at VA
- Veterans who previously qualified for VA choice under the "40 mile" rule
- Veterans meeting specific access standards for average drive time or appointment wait times at VA facilities
- Clinician recommends veteran be referred to a community provider
- Veterans needing care from a VA medical service line that VA determines is not providing care that complies with VA's quality standards

### Consolidated Community Care

VA's traditional community care program and the Veterans Choice program ended June 6, 2019. The new program will have a single set of rules and processes, reducing complexity and the likelihood of errors.

### Better Customer Service

VA has implemented internal processes with improved education and and communications resources for veterans, Veteran Service Organization partners and VA employees involved in community care operations.

### New Urgent Care Benefits

A new benefit provides eligible veterans access to non-emergency care. Veterans can go to any urgent care or walk-in provider in VA's network without prior authorization from VA. There may be copays associated with this benefit depending on assigned priority group and the number of times the benefit is used.

### New Community Care Network

VA is establishing a new Community Care Network of community providers administered by third party administrators. VA will directly coordinate with Veterans to schedule community care appointments. VA's Third Party Administrators will also be required to make timely payments to community providers.

*NEED MORE INFO?*

If you have questions about the VA MISSION Act, please contact my casework staff at 425-252-3188.